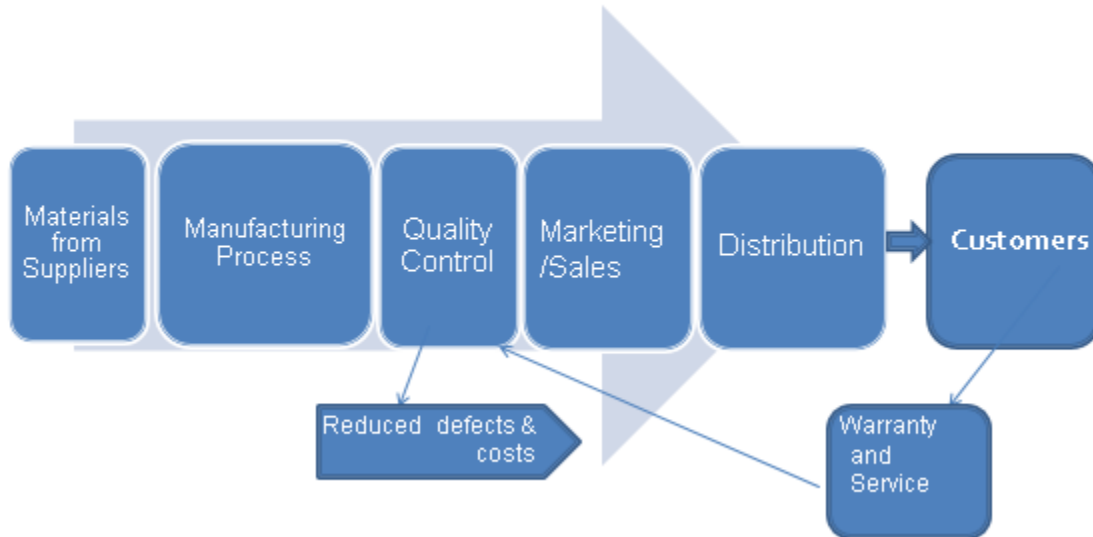


A graphic like the one below is simple to create.

- Instituting a Six Sigma process:



1. You can make your own graphic by selecting the Insert tab in your Microsoft Office® Word document.
2. Then select Microsoft “SmartArt®” and select the basic graphic you want to use.
3. Once you have selected it and it displays in your Word document, right click on a geometric shape to add another, reformat the shape, change its color, or you can enter text.