

Grading Rubric

	Percent possible	Points possible	Points Earned	Comments
Content per Checklists	100%	50		
Answer provides complete information demonstrating analysis and critical thinking:	80%			
1. Explains the problem(s) clearly.		5		
2. Based on active listening: Supplies clarifying questions to obtain more information as the <i>boss</i> regarding more information from the employee. Supplies clarifying questions to obtain more information as the <i>employee</i> regarding the team.		5		
3. Analyzes the options and then applies the best leadership approach for the boss in this situation based on the mission statement and explains why.		10		
4. Based on chapter reading on conflict resolution, provides a response to the problem(s) as the employee.		10		
5. Provides the employee's communication process to be used to communicate effectively regarding the problem (s) to all concerned and explains why. Explains each communication process step to resolve the problem(s).		10		
Subtotal:		40		
Provides 2–3 pages (also include an additional title and references page) using correct grammar, spelling, and APA format and citation style.	20%	10		
	Percent	Total Points possible		
Your Assignment Score:	100%	50		