

Unit 10 Discussion Example - First Response to a Classmate's Post

First Response: Read a classmate's response. If the process is not in control, choose one or two out-of-control samples and remove from the process. Re-run the data and share the results by stating whether or not the process is now in control. Share the new p-chart.

- If not, how many samples are still outside of the limits?
- If your classmate's process is in control, what happens if you change the number of standard deviations, z , in the formula to a value to less than 3?

I will review the "Do-It-All-Display" product. I will look at the 3 samples that have a defective % above the control limit of 39.88%.

| Quality Control | | p chart | | | |
|-------------------|-----------|----------------|-----------|---------------------|----------|
| Number of samples | 10 | | | | |
| Sample size | 100 | | | | |
| Data | | Results | | | |
| | # Defects | % Defects | | Total Sample Size | 1000 |
| Sample 1 | 11 | 11% | Below LCL | Total Defects | 266.2358 |
| Sample 2 | 21 | 21% | | Percentage defects | 0.266236 |
| Sample 3 | 43 | 43% | Above UCL | Std dev of p-bar | 0.044199 |
| Sample 4 | 9 | 9% | Below LCL | z value | 3 |
| Sample 5 | 31 | 31% | | | |
| Sample 6 | 62 | 62% | Above UCL | Upper Control Limit | 39.88% |
| Sample 7 | 7 | 7% | Below LCL | Center Line | 26.62% |
| Sample 8 | 16 | 16% | | Lower Control Limit | 13.36% |
| Sample 9 | 45 | 45% | Above UCL | | |
| Sample 10 | 21 | 21% | | | |

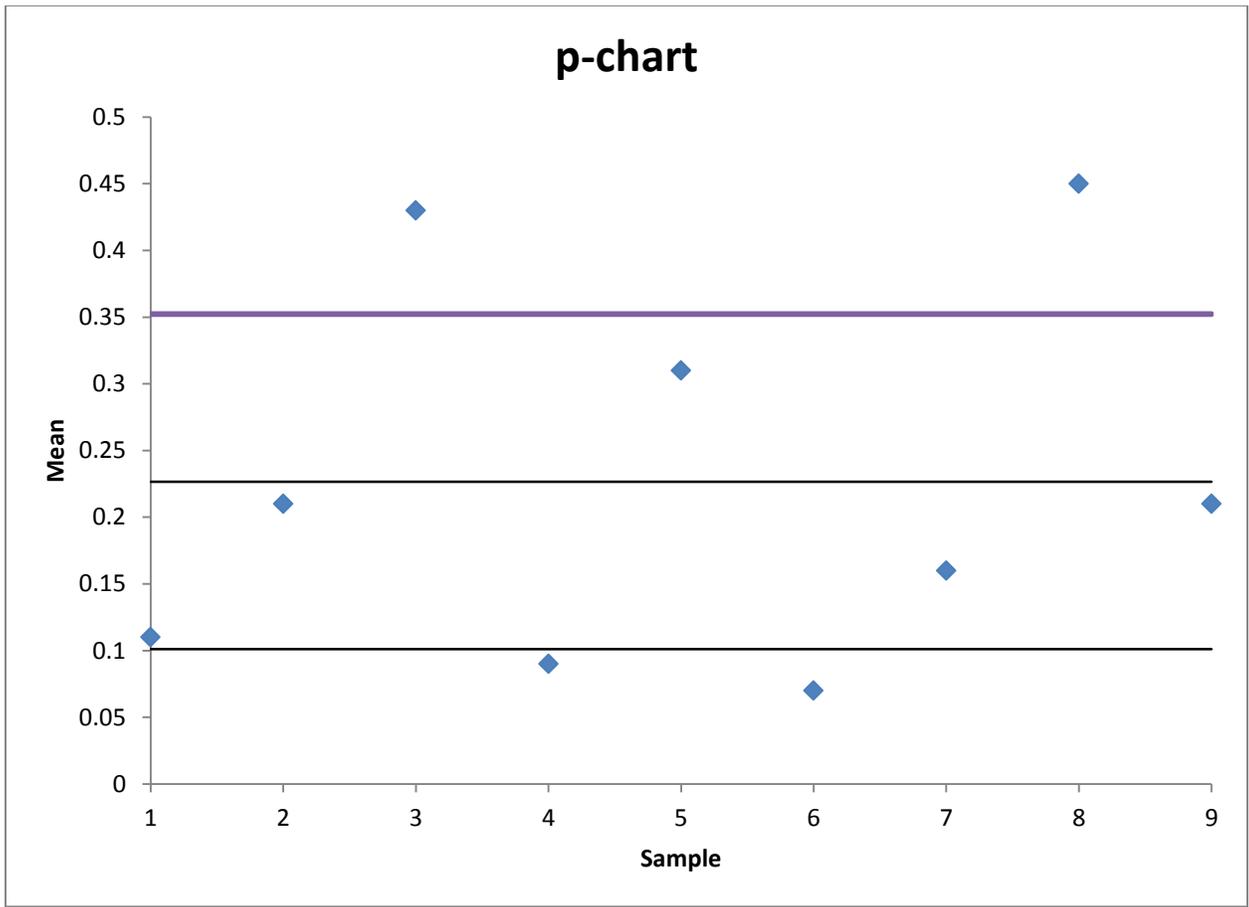
Sample 3 has a defective rate of 43%

Sample 6 has a defective rate of 62% (I will take this one out!)

Sample 9 has a defective rate of 45%

After taking out Sample 6, I get the following new quality control limits:

| | | | | | |
|-------------------|-----------|----------------|-----------|---------------------|----------|
| Number of samples | 9 | | | | |
| Sample size | 100 | | | | |
| Data | | Results | | | |
| | # Defects | % Defects | | Total Sample Size | 900 |
| Sample 1 | 11 | 0.11 | | Total Defects | 204 |
| Sample 2 | 21 | 0.21 | | Percentage defects | 0.226667 |
| Sample 3 | 43 | 0.43 | Above UCL | Std dev of p-bar | 0.041868 |
| Sample 4 | 9 | 0.09 | Below LCL | z value | 3 |
| Sample 5 | 31 | 0.31 | | | |
| Sample 6 | 7 | 0.07 | Below LCL | Upper Control Limit | 0.352269 |
| Sample 7 | 16 | 0.16 | | Center Line | 0.226667 |
| Sample 8 | 45 | 0.45 | Above UCL | Lower Control Limit | 0.101064 |
| Sample 9 | 21 | 0.21 | | | |



No, the process is still NOT in control. There are still two samples that are above the defective % upper control limit.