

HA425M3 Rubric

Competency Assessment Rubric

All *competency* criteria must be met to earn a B grade and pass this Course Outcome.

A predefined number of *mastery* criteria must be met to earn an A grade, indicating mastery of the Course Outcome. See the *CLA and Grade Criteria Chart* below.

	MET	NOT YET MET
SWOT		
Competency		
Describes a complete SWOT (Strengths, Weaknesses, Opportunities, and Threats) analysis.		
Competency		
Directly shows how SWOT can improve the quality in a healthcare organization- (reduced mortality, improving door to balloon times, etc).		
Operational Management Theories		
Competency		
Chooses at least two operational management theories and discusses their similarities and differences. (MBO, TQM, CQI)		
Best Option		
Competency		
Describes at least two areas of improvement in the health care organization		
Mastery		
<i>Describes more than two areas of improvement</i>		
Competency		
Selects one and provides detailed outline for quality improvement based on previous category		

○ -Reduced readmissions, reduced medication errors, improved patient		
Mastery		
<i>Describes more than one area of improvement with detailed outline</i>		
Total Competency Criteria:		
Total Mastery Criteria:		

CLA and Grade Criteria Chart

CRITERIA	CLA Score	Grade	Points
Meets all competency criteria and at least 1 of the mastery criteria	5	A	1000
Meets all competency criteria	4	B	850
Meets 75%-99% of competency criteria	3	Not Yet Competent*	0
Meets 50%-75% of competency criteria	2	Not Yet Competent*	0
Meets 1%-49% of competency criteria	1	Not Yet Competent*	0
Meets 0 competency criteria	0	Not Yet Competent*	0
No submission	NA	Not Yet Competent*	0

*Not Yet Competent grades convert to an F at term end

***If work submitted for this competency assessment does not meet the minimum submission requirements, it will be returned for revision without being scored. If the work submitted does not meet the minimum submission requirements by the end of the term you will receive a failing score.**