**NU300: Professional Leadership Transitions**

**Cultural Advocacy Worksheet**

**Introduction**

Multiculturalism and human diversity bring both value and challenges to the health care arena. As a patient advocate, professional nurses must appreciate the value of diversity and navigate the challenges that flow from human differences.

**Directions**

Complete the following worksheet items. All responses should be written in complete sentences. All responses should relate to the conflict described in your first answer.

1. In the box below, describe a patient-related culture or values conflict that you have observed or experienced in the clinical setting. In your description, discuss the various stakeholders and their perspectives of the conflict. Include all relevant members of the interprofessional health care team. (*You may choose to base your analysis on a conflict that you have already examined on the Discussion board.*)

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| The Issue |
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1. What is the value/benefit of resolving this conflict in a way that preserves autonomy and optimizes patient outcomes? Identify value/benefit for both the patient and the health care team.

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| The Value/Benefit for Patient |
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| The Value/Benefit for Health Care Team |
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1. Faulty reasoning and unfounded assumptions often contribute to a cultural or values conflict. Identify any faulty reasoning or unfounded assumptions on the part of both the patient and of one member of the interprofessional health care team who was involved in the conflict. Explain your answers.

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| Faulty Reasoning and/or Unfounded Assumptions: Patient |
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| Faulty Reasoning and/or Unfounded Assumptions: Health Care Team Member |
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1. Refer to Table 14-2 on page 278 of your text. Identify and discuss three actual or potential barriers to communication within this conflict. Explain your answers.

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| Barriers to Communication |
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1. Discuss the implications of this conflict situation for the nurse as a collaborator and leader of the interprofessional health care team. Refer to the QSEN criteria for "Nurse as Collaborator" on page 249 in your text. Choose and cite two relevant QSEN nursing actions that apply to the patient and two that apply to another member of the health care team. Explain your rationale for your choices.

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| Implications for Collaboration with Patient |
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| Implications for Collaboration with Health Care Team Member |
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**References**